


# Contacts of the Authority

## Contacts

 [+371 67120000](tel:+37167120000)

 [E-address](mailto:vid@vid.gov.lv) 

## Location

 Talejas iela 1, Rīga, LV-1978

## Bank details

Valsts ieņēmumu

Receiver: dienests

Beneficiary registration

number: 90000069281

Bank

account: LV33TREL1060000300000

Bank

name: Valsts kase

SWIFT

Code/BIC: TRELLV22

To improve the quality of service, please submit all your questions through EDS - "Correspondence with SRS" (click on the EDS tab on our website) or by e-mail at [vid@vid.gov.lv](mailto:vid@vid.gov.lv) with an [electronic signature](#).

To schedule a meeting with an SRS representative, submit your request through EDS – ["Correspondence with SRS"](#).

Suggestions, feedback, or complaints about the SRS can be sent to: [vid@vid.gov.lv](mailto:vid@vid.gov.lv)

To report tax or customs violations or illegal actions by SRS officials, submit your complaint to: [parkapumi@vid.gov.lv](mailto:parkapumi@vid.gov.lv)

HELP LINE 67120000

Hours: M–Th 8:15–17:00; F 8:15–15:45

(We close one hour earlier than usual the day before a public holiday.)

(!) Charges apply depending on your service operator.

Outside Latvia [+371 67120000](tel:+37167120000)

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HELPLINE FOR TAX ISSUES ON AID AND COOPERATION WITH UKRAINE – 67120012

Ukraine helpline hours: M–Th 8:15–17:00; F 8:15–15:45

(We close one hour earlier than usual the day before a public holiday)

(!) Fees charged depending on mobile service operator and rates.

From abroad (+371) 67120012

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COMPLAINTS HOTLINE AND E-MAIL (24h) [+371 80009070](tel:+37180009070)

To report tax or customs violations or illegal actions by SRS officials, submit your complaint to: [parkapumi@vid.gov.lv](mailto:parkapumi@vid.gov.lv)

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Diaspora clients (LV nationals living abroad) Help Line +371 67122443

Hours: M–Th 8:15–17:00; F 8:15–15:45 (GMT + 2)

(We close one hour earlier than usual the day before a public holiday.)

(!) Charges apply depending on your service operator.

[View all departments](#)

<https://www.vid.gov.lv/en/contacts-authority>