



# Information Systems

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Electronic Declaration System (EDS) 		▼
Information system	Phones	
Electronic Declaration System (EDS)	Questions on signing the contract; changes; registration of a new user; password reset; safety code; saving, resetting and blocking of signature; problems to connect, processing and filling documents - <a href="tel:+37167120000">+371 67120000</a> or when calling from abroad <a href="tel:+37167120000">+371 67120000</a>	

Customs information systems (EMDAS (incl. ECS, ICS, TCS), ITMS) 			▼
Information systems	Telephones	E-mail addresses	
Economic Operators Registration and Identification system (EORI)	<a href="tel:+37167120894">+371 67120894</a> <a href="tel:+37167120893">+371 67120893</a>	<a href="mailto:EORI@vid.gov.lv">EORI@vid.gov.lv</a>	

## Consultations on the usage of customs information systems

Information systems	Telephones	E-mail addresses
Questions on filing exit declarations, as well as exit summary declarations in Export Control System (ECS) Questions on filing entry summary declarations in Import Control System (ICS) EORI technical issues	<a href="tel:+37167120000">+371 67120000</a> (when calling from abroad)	<a href="mailto:eCustoms@vid.gov.lv">eCustoms@vid.gov.lv</a>

Questions on filing import declarations in Import Control System (ICS)	<a href="tel:+37167121117">+371 67121117</a> <a href="tel:+37167120810">+371 67120810</a> <a href="tel:+37167120809">+371 67120809</a> <a href="tel:+37167120808">+371 67120808</a> <a href="tel:+37167120816">+371 67120816</a>	<a href="mailto:eCustoms@vid.gov.lv">eCustoms@vid.gov.lv</a>
Questions on filing and processing of transit declarations/TIR in Transit Control System (TCS)	<a href="tel:+37167121092">+371 67121092</a> <a href="tel:+37167121090">+371 67121090</a> <a href="tel:+37167121089">+371 67121089</a> <a href="tel:+37167121093">+371 67121093</a>	<a href="mailto:nctshelpdesk@vid.gov.lv">nctshelpdesk@vid.gov.lv</a>
Integrated Tariff Management System (ITMS)	<a href="tel:+37167121002">+371 67121002</a> <a href="tel:+37167121003">+371 67121003</a> <a href="tel:+37167121006">+371 67121006</a>	<a href="mailto:eCustoms@vid.gov.lv">eCustoms@vid.gov.lv</a>
Questions on filing and processing of temporary storage declarations in Electronic Manifest System/Temporary Storage System (EMS/TSS)	<a href="tel:+37167120809">+371 67120809</a> <a href="tel:+37167120807">+371 67120807</a> <a href="tel:+37167120813">+371 67120813</a>	<a href="mailto:eCustoms@vid.gov.lv">eCustoms@vid.gov.lv</a>

Excise Movement and Control System (EMCS) 			▼
Information system	Phones	E-mail	
Excise Movement and Control System (EMCS)	<a href="tel:+37167120123">+371 67120123</a> <a href="tel:+37167120128">+371 67120128</a>	<a href="mailto:emcs.helpdesk@vid.gov.lv">emcs.helpdesk@vid.gov.lv</a>	

<https://www.vid.gov.lv/en/information-systems>