



Client Services

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We care about the health and safety of our clients and employees, so the State Revenue Service (SRS) will suspend on-site client services in both SRS and State and Local Unified Customer Service Centres. All SRS services can be received through the Electronic Declaration System (EDS) section "Correspondence with the SRS" or by calling the SRS helpline at [+371 67120000](tel:+37167120000). Clients can receive personalised service when calling the helpline by logging onto EDS and identifying the code when asked by the SRS consultant.

Client Service Centre, Riga, Talejas iela 1, LV-1978 


| | Phone | Accessibility | Business hours |
|--|--|---|--|
| Information | +371 67122555 +371 67122545 |  | M. 9.00–19.00 W. 9.00–17.00 Th. 9.00–17.00 |
| State Labour Inspectorate: On-site consultations | | | |
| State Social Insurance Agency: All services, except e-services and consultations about services | | | |

[Google maps - location of the Client Service Centre](#)


[Route planner - how to get there by public transport](#)

Contacts of the Authority


[View more](#)


SRS client service centres outside Riga 

SRS will suspend on-site client services throughout Latvia in both SRS and State and Local Unified Customer Service Centres for the duration of the emergency. All SRS services can be received through the Electronic Declaration System (EDS) by writing in the section "Correspondence with the SRS" or by calling the SRS helpline at [+371 67120000](tel:+37167120000). Clients can receive personalised service when calling the helpline by logging on to EDS and identifying the code when asked for by the SRS consultant.

Diaspora client services  ▼

| | Tālrunis | E-pasta adrese |
|---|---|---|
| <p>Diaspora client service helpline:</p> <p>M-Th: 8.15–17.00; F: 8.15–15.45 (the day before a public holiday, business hours are reduced by one hour)</p> <p>! Fee may apply depending on your mobile operator.</p> | <p>+371 67122443</p> | <p>diaspora@vid.gov.lv</p> |



Large taxpayers service, Talejas iela 1, Rīga, LV–1978  ▼

| | Phone | Accessibility |
|---|---|---|
| <p>Info requests from taxpayers registered with the International and Large Taxpayer Department</p> | <p>+371 67121958</p> <p>+371 67121961</p> |  |
| <p>General info</p> | <p>+371 67122522</p> <p>+371 67122539</p> | |

IMPORTANT

Please note that to improve SRS services, specialised service centres have been created throughout Latvia and that the client service centre in your place of residence may not address your specific issue.

To receive optimal service, please contact the person who created the notice you received.

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|---|----------------------------|
|  | Wheel chair accessible |
|  | Call button for assistance |

<https://www.vid.gov.lv/en/client-services>